

Q	
How to connect DVR on BlackBerry?	

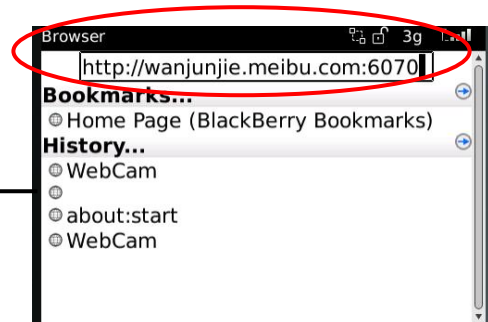
Caution:

1. The DVR firmware version must be v3.1.2 or above.
2. The BlackBerry OS must be v4.5 or above. If you are using BlackBerry storm 9500 or 9530, you will have a compatible issue with this software.

■ Install software on BlackBerry

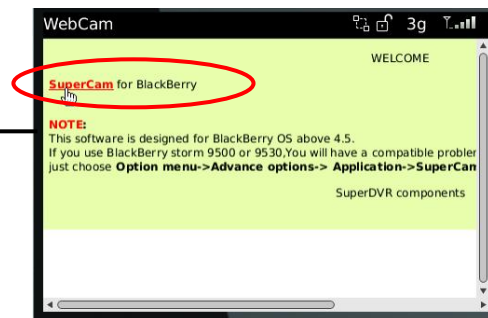
1.

Open browser on BlackBerry then key-in DVR address.



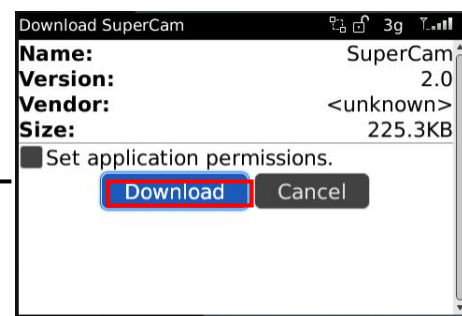
2.

Click the "SuperCam" link to start download procedure



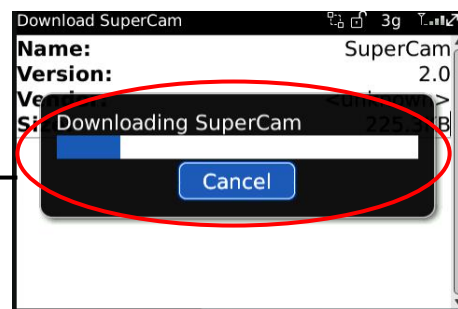
3.

When download information popup on the screen, please click 'Download' button to start download the software.



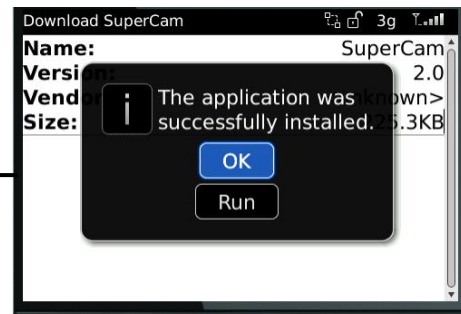
4.

While downloading, the progress bar will show on screen.



5.

After completely download, the software will be installed automatically.



■ Trouble shooting of installation process

⊙ Problem-1: Fail to connect DVR!

- Solution1-1: Check network connection on BlackBerry.
- Solution1-2: Check network connection on DVR.

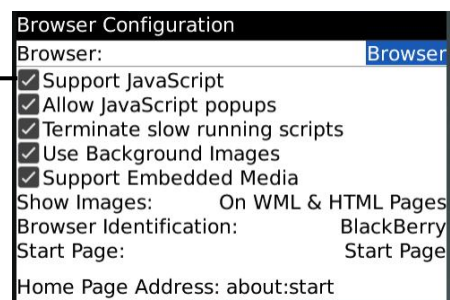
⊙ Problem-2: Fail to download software!

- Solution 2-1: Check browser configuration on BlackBerry. (Please set all parameters as Figure A.)

Figure A

Page location on BlackBerry:

Menu->Option-> Browser Configuration

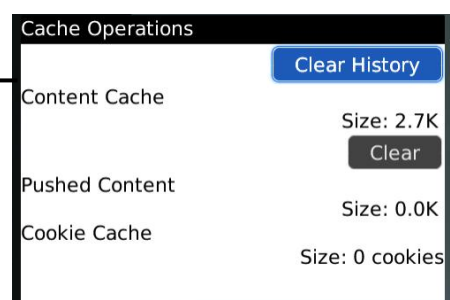


- Solution 2-2: Clear browser cache on BlackBerry. (Please clear all cache as Figure B.)

Figure B

Page location on BlackBerry:

Menu->Option-> Cache Operations




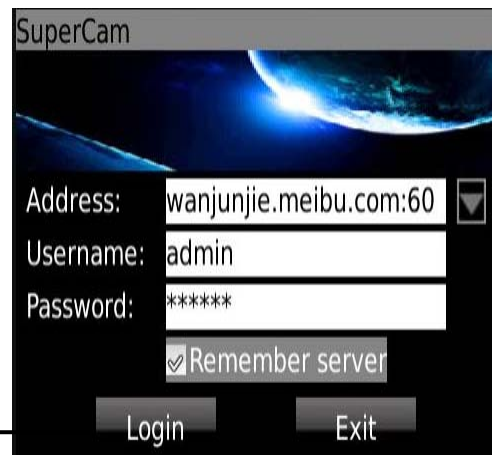
⊙ Problem-3: Strange operation on BlackBerry with 'touch screen'!

- Solution 3: Change software configuration. Please go to Menu->Advance options->Applications->SuperCam page then click 'Disable Compatibility' button.
- ※ The 'SuperCam' software does not support touch screen operation yet.

■ Software guide

1. Login DVR

First, Key-in DVR IP address (or domain name), username and password. Click 'Remember server' to save setting. Then click 'Login' to connect DVR. After a successful connection to DVR, we can click  next time to have login information for certain DVR.








2. Main Menu

Image: View snapshot Image.
Log: View software log information.
Server List: DVR quick connection list
Settings: Event configuration.
Live: View DVR live streaming.
Information: software information.
Help: software help center.
Logoff: Exit program.



3. Live (View)

Circle 1: Current viewing channel.
Circle 2: Channel status

-  : Switch channel
-  : PTZ control
-  : Snapshot
-  : Full screen
-  : Background alarm



4. Live (PTZ)

- : Stop PTZ movement
- ▲, ▼ : PTZ vertical movement
- ◀, ▶ : PTZ horizontal movement
- ⊕ : Zoom In/ Focus / Iris add
- ⊖ : Zoom Out/ Focus / Iris sub

Preset : Select preset point

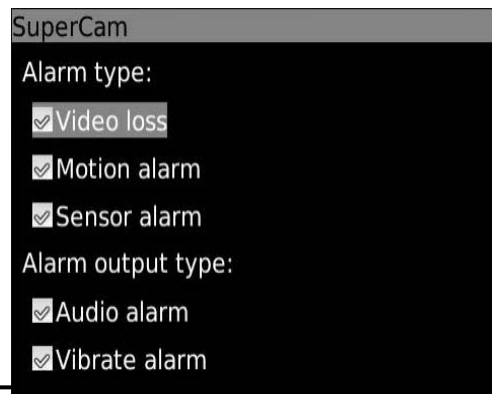
Group : Set cruise group



5. Setting

Alarm type: Setup background alarm type for Video Loss/ Sensor/ Motion.

Alarm output type: Setup prompt type of background alarm (sound alarm/ vibrate alarm)



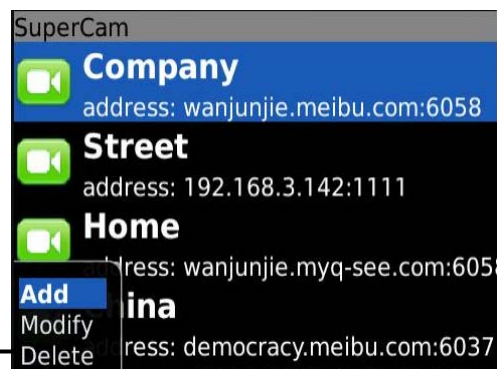
6. Server List

DVR history connection list.

Add: to add a new DVR list

Modify: to modify a DVR list

Delete: to delete a DVR list



7. Information

Device:

Device Name: Current DVR name.

Device ID: Current DVR ID.

Software version: Software version of
current DVR.

Build date: Current DVR build date.

Phone:

Software version: Current SuperCam
S/W version.

Software build date: Current
SuperCam S/W build date.

SuperCam

Device:

Device name: EDVR

Device ID: 0

Software version: 3.1.2.P

Build date: 19740305

Phone:

Software version: 2.1.0

Build date: 2010.08.16